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# UniSA News

May 2011



## Bosses sent to Army field

Richard Bennett is a Technical Services Supervisor in UniSA's School of Pharmacy and Medical Sciences by day but around the clock he's Major Richard Bennett with the Australian Army Reserves. [More...](#)



## Trifecta for MBA program

The International Graduate School of Business in the Division of Business recently had a triple celebration to mark three significant achievements. [More...](#)



## UniSA and RFDS deliver remote health benefits

Improving healthcare for people living in remote areas is the aim of a new partnership between UniSA and the Royal Flying Doctor Service (RFDS). [More...](#)



## Substance over style: what hair can tell us

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The next edition will be mid-June. [Email](#) stories ideas by May 30.

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# UniSA News

May 2011

## From the Chancellery: Caroline McMillen farewells UniSA

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It was one of those lovely, crisp autumn mornings in Adelaide last week. I had just picked up my cappuccino 'with the extra shot' from Josh at Phat Café and was on my way to the Chancellery for a day filled with the usual mix of the ordinary, the extraordinary and the unexpected when I realised just how much I am going to miss UniSA.

While I am delighted and honoured to be appointed the next Vice Chancellor at the University of Newcastle, I can categorically say that I have had the most rewarding experience of my career to date at UniSA.

Around six years ago, it has to be said that my colleagues down different corridors and in different parts of the planet were not at all clear why I would move from being a leading researcher to take on the challenge of being a research leader in an organisation that was upwardly mobile but which was still building its research capacity and culture.

It seemed to me, however, that UniSA was positioned extremely well - it had great leadership, a strong vision to build a culture genuinely based on engagement and collaboration with partners to achieve innovation outcomes of value, and a shared determination to build that vision.

This was an organisation I could contribute to - but more importantly - one that I could learn from, and so I took the leap.

Six years on and it's clear that the leadership provided by two inspiring vice chancellors combined with a remarkable collective effort from across all academic and professional staff have ensured that UniSA has withstood the challenges of a fierce national reform agenda and emerged as an impressive 'market challenger'.

The outcome of the recent Excellence in Research Australia exercise, which found that 70 per cent of UniSA's submitted research was rated as world class or above, provides a great foundation for the next phase of our research 'build'.

Through the DVC: Research and Innovation role I have also had a unique opportunity to contribute to Industry Councils and Development Boards, CRC Boards, Government Round Tables and Summits which have shaped strategies relevant to the economic, environmental and social health of Australia.

So I say a heartfelt thank you to everyone who has supported, contributed to and championed our research and innovation effort - it has been my absolute privilege to have been part of this institution's journey. As I realised on that autumnal morning with cappuccino in-hand and a keen sense of anticipation as to what the day might bring - UniSA will be a very hard act to follow.

**Professor Caroline McMillen**  
**Deputy Vice Chancellor and Vice President: Research and Innovation**



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# UniSA News

May 2011

## Aged care is a HR challenge

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by Kelly Stone

Human resources perspectives on the challenges of providing quality aged care and disability services was the focus of a recent practice seminar run by UniSA's Centre for Human Resource Management (HRM).

Seminar organiser, UniSA's Dr Gerry Treuren, says growing demand for these services and growing expectations for service delivery means the aged care and disability sectors face difficult choices.



"We're in what could be a demographic bulge of 20-30 years as Baby Boomers start retiring, and as a result demand for aged care will be enormous. However, after 20 or 30 years, Generation X – far fewer in number – will start to retire, with less demand for aged care services," he says.

"Expectations of people going into aged care today are much higher than they've ever been. Previous generations would say things like 'as long as I'm not a bother to anyone' but the Baby Boomers have spent most of their lives demanding and getting a higher standard of living.

"At the same time, governments are demanding high standards but they're providing less and less funding for the sector."

Dr Treuren says the aged care sector will become more segmented, with increased provision of services at varying degrees of intensity – ranging from people living at home with personal care attendants providing regular help, through to full service facilities for those who need it.

He says the biggest difficulty facing the sector now and into the future is finding labour. With the global financial crisis over, and as employers gradually continue to hire people, the labour shortage will continue to grow. He also says the aged care and disabilities services sector will struggle to hold their workforce and recruit new employees because of the poor level of pay and conditions.

"Finding and retaining labour for this sector is a growing challenge for us all," Dr Treuren says.

"Solutions will emerge over time through interaction with the problem, if at all, and a lot of it comes down to how governments support the sector."

Guest speakers at the seminar were Southern Cross Care HR Manager Michelle Drake and Paraplegic and Quadriplegic Association of SA/Homecare Plus HR Manager Libby Frankish.

About 30 people attended the seminar, including human resources practitioners from business and industry, academics, and postgraduate and undergraduate human resources students. The Centre for HRM's HR Practice Series is now in its seventh year. The next seminar will be held on May 20. See [here](#) for more information.

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## Pioneer for justice: Dame Silvia Cartwright delivers the Annual Hawke Lecture

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by Michèle Nardelli

Doing what seemed impossible has been one of the great motivators for Dame Silvia Cartwright who will be the drawcard at this year's Annual Hawke Lecture on Thursday June 9.

Former Governor General of New Zealand and now Trial Judge at the United Nations Assistance to the Khmer Rouge Trials, Courts of Cambodia, Judge Cartwright's career is marked by a determination to break through barriers and advance social justice.

She was the first woman in New Zealand to become a Chief District Court Judge, the first female appointed to the High Court of New Zealand and began her career in law at a time when it was considered highly unusual for women to enter the profession.

In 1988 she presided over an inquiry into issues related to cervical cancer and its treatment at Auckland's National Women's Hospital, known as the Cartwright Inquiry. The Inquiry found that an experiment conducted at the hospital had deliberately withheld treatment to some women who had abnormal Pap Smear results to discover if they would indeed develop cervical cancer.

The Inquiry led to sweeping reforms in the law and practice around health consumers' rights.

Dame Silvia also served on the Committee for the Elimination of Discrimination Against Women under the UN-ratified *Convention for the Elimination of All Forms of Discrimination Against Women* and played a major role in the drafting of the *Optional Protocol to the Convention on the Elimination of All Forms of Discrimination Against Women* which was adopted by the UN in 1999.

Her work as one of the five-member Trial Chamber of the Extraordinary Chambers in the Courts of Cambodia - trying former senior members of the Khmer Rouge for war crimes committed between 1975 and 1989 - is bringing into sharp focus her commitment to ending impunity for mass crimes and fostering a system, internationally, that is committed to fair and open trials for the accused and accountability for the victims.

It is these experiences and her passion for justice, peace and reconciliation that she will share with attendees at the Annual Hawke Lecture. As we embrace a system of international justice to deal with the most far-reaching abuses of power, her insights will be important to our understanding of how the system works and where it needs strengthening.

This is the premier national event on the public calendar of the University of South Australia, delivered under the auspices of the Bob Hawke Prime Ministerial Centre. It is a free opportunity to hear from experienced and influential leaders about some of the most significant, cultural, sociological, and political issues being tackled in the world today.



The Annual Hawke Lecture will be held at the Adelaide Town Hall from 5.30pm on Thursday June 9.  
Registration for this free lecture is essential. For more information, click [here](#).

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Latest content revision: Tuesday, 17 May 2011

## Launch cements Asian focus for business

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by Katrina Phelps

UniSA's Centre for Asian Business was officially launched last week. The Centre, within the International Graduate School of Business, aims to make an important contribution to Australia's understanding of the nature of Asian business and encourage valuable partnerships between the business community and academic institutions.

The Centre has just entered its second year of operation but only recently employed a dedicated Director, and therefore formalised the strategic direction for the Centre.

Centre Director, Professor Ying Zhu, highlighted the importance for Australia to understand the dynamic Asian economies and markets.

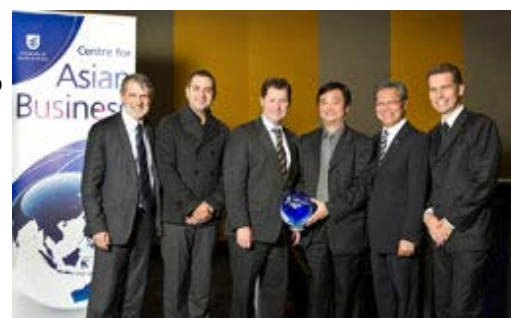
"With the rapid growth of the Asian economies, the study of Asian business and management has become an issue of international importance, particularly in the case of Australia, given the significance of these economies to our international trading relations and economic prosperity," Prof Zhu said.

"There is a need to expand Australia's knowledge of the Asian region, to conduct quality research and ensure that research findings are accessible and applicable to Australian companies who aspire to engage in business, trade or partnerships with their Asian counterparts."

Prof Zhu (pictured right) highlighted these issues at the Centre's official launch to the South Australian public on May 12. Joining Prof Zhu in launching the Centre was UniSA Vice Chancellor Professor Peter Høj and Division of Business Pro Vice Chancellor Professor Gerry Griffin.

Professor Griffin congratulated the Centre on its extraordinary achievements thus far.

"In its short history the Centre has supported 22 individual research projects across the Division of Business; jointly coordinated two international symposia which brought together leading academics from across Asia, the United States and Australia; and hosted a number of distinguished international visitors, who worked with Centre



At the Centre launch (from left) Professor Gerry Griffin, Pro Vice Chancellor Division of Business; Councillor Houssam Abiad; the Hon Jack Snelling, Treasurer and Minister for Employment, Training and Further Education; Professor Ying Zhu, Director of the Centre for Asian Business; Mr Hieu Van Le AO, Lieutenant Governor of South Australia and Chairman of the South Australian Multicultural and Ethnic Affairs Commission; and Professor Peter Høj, UniSA Vice Chancellor.



Director of the Centre for Asian Business, Professor Ying Zhu.

affiliates to expand the knowledge, research capacity and networks of our research community,” said Prof Griffin.

He also noted that the focus of the Centre was on Australia’s dominant trading partners, a focus which would allow the Centre to make a major contribution to the nation’s future growth and prosperity.

Prof Zhu also shed light on the Centre’s future strategy, announcing that in 2011 and 2012, the Centre will establish its domestic and international advisory boards of highly regarded academics and business leaders, to assist in developing its regional presence and relevance, and continue to build and foster strong partnerships with the local and international business and academic communities.

Also in attendance at the launch were prominent South Australian governmental representatives, including the Hon Jack Snelling MP, South Australian Treasurer and Minister for Employment, Training and Further Education; Hieu Van Le AO, Lieutenant Governor of South Australia and Chairman of the South Australian Multicultural and Ethnic Affairs Commission; Keith Gardner, SA State Director of the Department of Foreign Affairs and Trade; and Professor Alfred Huang, South Australian Special Envoy to China.

Prof Zhu said that engagement with South Australia’s local government and business sectors formed an important aspect of the cross-disciplinary Centre’s core strategy.

“In coming years the Centre will work to encourage and support the development of world-class research and public policy debate concerning the dynamically changing nature of the Asian business environment,” he said.

“It will also work to support the development of the University’s research and publication capacity through the promotion of a thriving, dynamic, high-quality research culture which, through our industry and international academic engagement, will simultaneously influence global scholastic, industrial and governmental spheres.”

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## In memory of:

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### John Barbour

Associate Professor John Barbour, Associate Head of the School of Art, Architecture and Design and former Director of the South Australian School of Art passed away on April 17, 2011.

John, with his family, moved to South Australia to join the South Australian School of Art (SASA) in 1990 and during the next 20 years he made a significant contribution to the School, the University and contemporary visual art in SA, particularly through his focused and internationally recognised visual art practice and his leadership of the portfolios of research and research education at the SASA.

During the past 10 years John developed an international reputation for his research-based visual art practice, with invitations to exhibit in significant international contemporary art exhibitions including the Sao Paulo Biennale (2002), the Auckland Triennial (2004) and the Adelaide Biennial of International Art (2010), culminating in his last solo exhibition *Work for Now*, shown at the Australian Experimental Art Foundation (AEAF) in Adelaide in November 2010.

As in every other part of his life, John applied his uncompromising intelligence and rigorous standards to the development of the research degree program at the SASA, developing the first practice-based PhD program in visual art in the State and building a research degree program noted nationally for quality and innovation. This contribution was recognised when he received a Distinguished Research Award in 2004 from the Australian Council of University Art and Design Schools.

As his daughter Ellen noted in her eulogy at John's memorial service at the Church of the Epiphany in Crafrers on April 29, John faced his illness with enormous courage, drawing strength from the love and support of his family and close friends. He continued to work with his research degree student throughout his illness until earlier this year.

Only a few weeks before his death the Australian Experimental Art Foundation (AEAF) and Yuill Crowley Gallery jointly published his much awaited monograph *Hard Soft*. In the words of the Director of the AEAF, Domenico de Clario, John left behind 'a significant body of work that engages both mind and spirit through the consummate use of the poetics of paradox and an architecture of light'.

*Professor Kay Lawrence AM*  
*Director of the South Australian School of Art*

### Ian McLachlan

Ian McLachlan, a long-standing Council member of UniSA, died on April 30.

With a career spanning several decades and with a wealth of



experience to call upon, Ian has played a pivotal role at UniSA by providing high level, strategic advice based on years of industry experience and knowledge, and has applied his professional skills in financial matters to UniSA's senior committees including Council.

Ian was a long-standing member of the University's Finance Committee from July 1998 until April this year. He joined the University Council as a co-opted member in 2000 and continued to serve as a Member of Council until April this year.

Ian also made significant contributions to the University through his role as Presiding Officer to the University's Audit and Risk Management Committee from 2005 until April 2011; and as Director of the ITEK Pty Ltd Board (UniSA's commercial arm) since 2006.



UniSA Chancellor, Dr Ian Gould said: "We have all experienced Ian as a person of the highest integrity and a trusted colleague. The University has benefited enormously from Ian's commitment to his role as a Council member and Committee Chair. We all feel for the loss and grief that Ian's family will be going through."

UniSA Vice Chancellor, Professor Peter Høj, said: "I was greatly saddened to hear of Ian's death. Ian served the University during a period of ongoing change and played an important role in positioning UniSA as a vibrant and progressive institution.

"He brought to our Council, and to associated committees, the same business acumen, strategic thinking and attention to detail that made him such a successful and respected member of the South Australian business community.

"He was both an advisor and a supporter, and UniSA is a stronger institution for his commitment over more than a decade. Ian will be greatly missed by all who knew him. The University community extends its deepest sympathy to Ian's wife Chris and their family."

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ACHIEVEMENTS

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National design award

Final year Master of Sustainable Design student, Lopa Parekh (pictured), has won a national design competition.

Lopa won the furniture category of the Australian Student Design Awards, one of the most coveted design awards in Australia. And interestingly, she definitely thought outside the box of what would normally win such an award, creating a Multicultural Food Collective - a design-led innovation for social impact.

“I entered the competition to showcase my project which demonstrates how design-led interventions can address some of the pressing issues of contemporary society and encourage positive transformational change,” she said.

“My multicultural food collective attempts to address the issues of social isolation, lack of education and unemployment that are invariably confronted by refugees in a host country.

“Winning this award has definitely boosted my confidence. But more importantly, it has reinforced my belief in the potential of design as an agent for positive change.”

She said there were three main aspects to the design.

“It is an educational tool to create awareness, develop cross cultural understanding and influence public perception towards refugees by hosting informal and collaborative cooking sessions in schools and universities. It’s also a social enterprise to restore refugees’ sense of dignity, self-esteem and confidence through employment opportunities that are offered by being operated as a food stall in markets and at public events.

“And thirdly, it’s a community engagement tool that fosters solidarity and cohesion between refugees and migrants of other nationalities by facilitating social activities.”

Lopa’s design is a modular and compact unit which can be manually unfolded in few easy steps. It is also flexible to attach with a medium-sized vehicle for long-distance travel. The unit is made of environmentally friendly material such as recycled steel and non toxic plywood with a simple detail to facilitate local manufacturing using existing fabrication facility and technology.



Ellen Nisbet Wellcome Trust grant

A UniSA researcher will investigate new ways to prevent and

treat malaria, which half a million people die from each year, after being awarded a prestigious Wellcome Trust grant.

Evolutionary biologist Ellen Nisbet won the \$570,000 grant jointly with Professor Christopher Howe from the University of Cambridge. The Wellcome Trust is the UK's largest independent funder of medical research.

"There is resistance to all the main drugs in use today for the treatment of malaria," Dr Nisbet said. "If we can get a better understanding of how the malaria parasite evolved, we will have a greater chance of designing new, more effective drugs.

Two new medical research facilities at UniSA's City East campus – a malaria laboratory and a top-of-the-range microscope suite – will be important facilities for the project.

For more details, see a UniSA [media release](#).



**South Australian fabrication node launched**

UniSA's Ian Wark Research Institute officially launched the South Australian node of the Australian National Fabrication Facility this week.

SA Minister for Science and Information Economy, Jay Weatherill, launched the node.

The Facility will provide researchers and industry with access to state-of-the-art fabrication facilities to enhance research and development in the design and fabrication of micro and nano chips.

"This is state-of-the-art technology offering huge advantages to the nation in speeding up testing processes and minimising waste and costs that are part and parcel of other expensive testing and diagnostic processes," said Laureate Professor John Ralston SA, Director of the Wark™.

For full details, see a UniSA media release about [this](#).

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## Bosses sent to Army field

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by Katrina Phelps

Richard Bennett is a Technical Services Supervisor in UniSA's School of Pharmacy and Medical Sciences by day but around the clock he's Major Richard Bennett with the Australian Army Reserves.

Ready for deployment as needed by the Reserves, Bennett has climbed the ladder over the past 30 years to achieve the rank of Major which saw him lead a 108-person multi-national motorised rifle company in the Solomon Islands for five months recently.

During the deployment, the Reserves ran an annual Boss Lift Program which saw UniSA Head of the School of Pharmacy and Medical Sciences, Professor Jason White, visit the Solomon Islands to see first-hand what Bennett was doing.

"I certainly see the benefit of the Boss Lift program," Bennett said. "For a boss to see what the employee does and the different skill set that they have to use is really valuable.

"I wouldn't have gotten to the position I am in with the Army without support from the University and I wouldn't have progressed in the University without the skills I gained from the Army.

"People still see what I do as a "trip" or even sometimes a "holiday" but it's a deployment with the Army. I was working around the clock for five months, in addition to the months of training I completed before the deployment.

"It was good to have Jason come over and see what I do. The Army Reserves is so foreign to most people – they just don't know what we do.

"This was a chance to see what we do, how we do it and who we are doing it for."

Bennett's 100-plus Company worked with the local police force and Australian Federal Police, supporting them and their efforts in keeping law and order on the Island. A typical day would see Bennett undertaking physical training at 5.45am, followed by breakfast, two briefing sessions and then carrying out that day's assigned task whether it's training or taking part in a police operation.

They were on-call all the time but had Sunday as a "low-tempo day" where they could be permitted time off-duty and out of the camp for a few hours, depending on what their current assignment allowed for.



Richard Bennett (centre)  
with other Reservists.



Richard Bennett undertaking training in the Solomons in  
which he experienced the use of pepper spray.

This five-month deployment is not a common occurrence for a Reservist. This is Bennett's third time on an overseas deployment in his 30 years with the Reserves. His usual annual commitment to the Reserves involves several weeks of training and exercises.

Bennett is thankful that UniSA is a Reserves-friendly workplace that supports his time off. Bennett, who has been with UniSA for 31 years, says that his Reserves career and his UniSA career have run in parallel with each other.

Prof White visited the Solomon Islands base for three days, and says he is glad he got the opportunity to see what Bennett does.

"I gained an understanding of Richard's role in the Reserves and the skills he has developed in that role," Prof White said. "He has quite a high degree of responsibility here."

"Staff gain skills and experience in the Reserves that is hard to understand without being in that environment."

"It's important to support staff who are Reservists and to recognise that they have been juggling normal work with their Army commitments."

There were also a handful of UniSA students undertaking duties with the Army Reserves at the same Solomon Islands base as Bennett. Prof White met with them while there.

"I talked to them about their role in the Reserves and how that fitted in with their studies and career development," he said.

"I also gained a better understanding of the peacekeeping role that the Reserves play around the world and in the Solomons in particular."

Director of Student and Academic Services, Allan Tabor, also visited these students during the Boss Lift program.

Tabor says it was an eye-opening experience to see firstly how the Australian Army Reserves are involved in the program in the Solomons and secondly to get an appreciation for the balancing act that the students have to manage.

"It was really interesting to talk to the students about how they balance their education, development and deployment," Tabor said.

"I am now reviewing a possible gap in our guidelines and policies so that students in the Reserves are not disadvantaged."

"We have a policy for elite athletes that gives them flexibility in managing their studies so we may be able to do something like that for Reservists."



Reservists with UniSA's Allan Tabor and Jason White.



Allan Tabor met student Ellen Hill during Exercise Boss Lift.

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# Trifecta for MBA program

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by Katrina Phelps

The International Graduate School of Business in the Division of Business recently had a triple celebration to mark three significant achievements.

The celebration launched the 30th anniversary of the MBA program as well as a partnership agreement with University College London (UCL), and noted the Five Star ranking from the Graduate Management Association of Australia (GMAA).

To mark the 30th anniversary, a series of events will be held in Adelaide, interstate and overseas throughout the year.

Twelve of the events will be reunion events for alumni, beginning with a reunion cocktail party on June 9 in Adelaide for alumni from the graduating years 2006-2010. There will be five additional Adelaide reunions for subsequent graduation years, as well as reunions in Sydney, Melbourne, Hong Kong, Singapore, Kuala Lumpur and Penang. More details about these events can be found [here](#).

MBA Program Director Bob Gilliver said the primary purpose of the events is for alumni to get together, catch-up with their friends and celebrate 30 years of the MBA.

The MBA began in 1980 as the Elton Mayo School of Management at the South Australia Institute of Technology.

Meanwhile, the second MBA program achievement celebrated at the April event was an agreement between UniSA and University College London (UCL) which was formally announced at the event. Under the agreement, UniSA and UCL will collaborate to deliver a specialist MBA program for employees in the energy and resources industry.

UCL, consistently rated as one of the world's top universities, will deliver four of the twelve courses in the specially designed MBA.

Head of UniSA's International Graduate School of Business, Professor Milé Terziovski, says the collaboration offers emerging leaders and managers in the resources industry a brilliant opportunity to combine study from UniSA's five star MBA program with UCL's highly valued graduate Certificate in Energy and Resources: Policy and Practice.

"Working together with UCL we are now delivering one of the highest quality Masters programs in the country to meet the needs of the next generation of resources professionals," Prof Terziovski said.



The MBA celebration event included unveiling these three Five Star ranking plaques by the Chancellor of UniSA, Dr Ian Gould.



MBA Program Director Bob Gilliver, National Secretary for the Graduate Management Association of Australia Tony McArthur and Head of UniSA's International Graduate School of Business Professor Mile Terziovski.

“We are looking forward to an ongoing relationship with UCL and we see the partnership having high value for industry organisations in the future. We expect to have up to 60 students studying the new program by the end of 2011.”

UniSA Vice Chancellor Professor Peter Høj says the UniSA UCL deal to deliver the specialist MBA is a perfect example of intelligent collaboration in the higher education sector.

“This partnership brings together UCL’s highly regarded programs in business and its expertise in the oil and gas sector with UniSA’s own business administration education expertise and our special capacity to deliver our teaching in an online environment that has already been highly successful and popular,” Prof Høj said.

Employees from Santos and ETSA began the course earlier this year.

The MBA program’s third consecutive year of receiving a Five Star ranking from the Graduate Management Association of Australia, was the final reason for the recent celebration event.

Bob Gilliver said the ranking, which was announced last year, is sustained acknowledgement of the quality of the UniSA MBA program.

“We work hard to maintain and improve the quality of the program and to be responsive to what our students need. We ensure the UniSA MBA meets their needs for flexibility but also that it is entirely relevant in the context of their working world,” Gilliver said.

“We place a strong emphasis on flexibility and practical application – qualities which resonate strongly within the business community. Students can complete their MBA while working and balancing their personal lives, through a combination of night classes, intensive sessions, online courses and overseas studies.”

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# UniSA News May 2011

## UniSA and RFDS deliver remote health benefits

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by Katrina Phelps

Improving healthcare for people living in remote areas is the aim of a new partnership between UniSA and the Royal Flying Doctor Service (RFDS).

As part of the collaboration a new Research Fellow position has been created at UniSA's Sansom Institute for Health Research, which will focus on primary healthcare and service provision, health promotion and chronic disease management, especially in South Australia and the Northern Territory.

Director of the Sansom Institute, Professor Kerin O'Dea, says the goal of the partnership is to help to turn around the current situation in remote Australia, where people have an unacceptably high rate of a range of preventable conditions.

"Improving primary healthcare and service provision are important because despite technological advances and the stellar work of organisations such as the RFDS, people living in remote Australia still don't enjoy the same access to health services that their urban counterparts do," Prof O'Dea said.

"If you're living in a community or station in the outback, you probably have limited access to specialist services and you can't stop by the local fruit and vegetable shop to buy healthy food at a reasonable price. So it is absolutely crucial to ensure that what health services are available, are of the highest possible standard and are tailored to meet the needs of remote Australians.

"It will be essential to work collaboratively with communities and their health service providers to improve systems of care and to develop early interventions to prevent or delay the onset of debilitating conditions which are impacting on people in what should be the most productive years of life."

In South Australia alone the RFDS conducted more than 26,000 patient contacts last year, including:

- 13,134 consultations at rural and remote primary health clinics;
- 7067 tele-health consultations with those living in remote communities;
- 5819 patients transported for aeromedical evacuations; and
- 407 immunisations at rural and remote 'fly-in' health clinics.

General Manager of Health Services for RFDS Central Operations (SA/NT), Dr John Setchell, says the RFDS is committed to advancing the healthcare interests of rural and remote Australians.

We want to create innovative ideas and access the best minds working on the considerable challenges facing rural and remote health," Dr Setchell said.



The Royal Flying Doctors Service in action in remote Australia. Photo courtesy of the RFDS

"We want to capture some of our best healthcare practice and share it with researchers and policy analysts."

UniSA Vice Chancellor, Professor Peter Høj said the RFDS is an iconic institution and he is delighted to form a partnership with them.

"The RFDS is regarded very highly in the community and enjoys the support of many influential Australians," Prof Høj said.

"At the University of South Australia we want our research to make a difference. I am delighted that we have formed a partnership with the RFDS to improve health for all Australians, no matter how far away they may be from major centres."

A key priority of the Sansom Institute is pursuing research that addresses the healthcare needs of Australia's most disadvantaged citizens, including those living in rural and remote regions.

The Institute is involved in several initiatives that are helping to improve health in rural and remote areas, including an \$8.19m program funded by the National Health and Medical Research Council to investigate ways to improve chronic disease outcomes for Indigenous Australians. Prof O'Dea said this project will help to inform research that is undertaken under the new RFDS initiative.



Vice Chancellor Professor Peter Høj, Chancellor Dr Ian Gould and General Manager of Health Services for RFDS Central Operations (SA/NT) Dr John Setchell at the agreement signing.

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## Substance over style: what hair can tell us

[Back to story index](#)

by Rachel Broadley

Hair can tell you a lot about a person, not just because of its style but because of what it reveals about your health according to two UniSA researchers who have recently had their work on hair analysis published in a prestigious journal.

Associate Professor Enzo Lombi (pictured), at UniSA's Centre for Environmental Risk Assessment and Remediation, and Dr Ivan Kempson, Adjunct Senior Research Fellow at the Ian Wark Research Institute, had their review *Hair analysis as a biomonitor for toxicology, disease and health status* published in *Chemical Society Reviews* in April at the invitation of Cambridge University's Royal Chemical Society.



Associate Professor Enzo Lombi from UniSA's Centre for Environmental Risk Assessment and Remediation.

Dr Kempson said he was very pleased to be asked to contribute to the review, which covers the potential and limitations of using hair analysis to monitor issues such as micronutrient deficiencies and exposure to contaminants.

Associate Professor Lombi said that much work has been done over the past 20 years in the field of hair analysis.

"Hair analysis has some advantages compared to blood and urine because you can pick up material in hair over time compared to blood and urine which only reveal exposure within a limited period," he said.

"However, there are also some drawbacks so it's important to highlight the potential and limitations of the technique.

"At the moment we are working with the University of Aberdeen in Scotland on a project sponsored by the United Nations Environment Programme, which examines mercury in hair for people who work in industries and could be exposed to contamination in countries that still use mercury cells. We have employed the Australian Synchrotron to investigate the form and distribution of mercury in hair of exposed workers in order to identify the pathway of mercury exposure.

"There are a lot of environmental issues to be addressed but hair is the only reliable biomarker to look at past exposure, so it's important to review what the potential as well as the limitations are and find the way forward to be able to best use this test."

Dr Kempson, who has been an adjunct researcher with UniSA for two years, said people should be careful of using hair analysis to monitor their health.

"It is common for people to look for alternative and cheaper ways to identify health-related problems,

especially in Australia where people can live remote to health services,” said Dr Kempson.

“Hair analysis can be very convenient as you just post the sample to be analysed, however there is major risk of inappropriate diagnosis so people could be wasting their money and potentially compromising their health if they rely on hair analysis.

“What we have highlighted is that hair analysis has a place in scientific research, especially in the understanding of acute and chronic exposure to pollutants and understanding the cause and effects of disease.”

Dr Kempson and Assoc Prof Lombi will continue to study this topic and hope to publish the work they have carried out in conjunction with the University of Aberdeen soon.

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By Alan Reid, Research Professor, School of Education, University of South Australia

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This is the official Australian Government website that lists all Australian education providers to offer courses to people studying in Australia on student visas and the courses offered.

**Course Search**

Use this search to find information about courses offered by Australian education institutions.



**Institution Search**

Use this search to find information about Australian educational institutions.

**[Additional information about registration of institutions and courses for overseas students](#)** ➡

Home > Further contact details

# Further contact details

If you've got an enquiry and would like get in touch with UniSA, you will find our contact information and campus location details listed below.

## General enquiries

University of South Australia  
GPO Box 2471  
Adelaide, South Australia 5001  
Australia  
Ph 1300 301 703  
Fax +61 8 8302 2466

The University switchboard is attended from 9am to 5pm, Monday to Friday. If you know the extension of the person you wish to contact, dial (08) 8302, followed by the last four digits of the extension. You can also search for staff telephone numbers in the [Directory](#).

## Dialling information for external callers

Please note that all standard landline telephone numbers throughout Australia are eight digits in length. Australian mobile and toll-free numbers will differ. The numbers listed within this directory are internal university extension telephone numbers (unless otherwise indicated.)

For example, to call a university extension 26611:

- within the university, dial 26611
- within Adelaide (local number) and/or the 08 region, dial 830 followed by the extension eg 830 26611
- within Australia but outside of the 08, dial 08 83026611
- outside of Australia, dial (your international access number), then 61 8 830 26611

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## Security

All hours 1800 500 911 – free call  
(Internal callers dial 88888)

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## Future student enquiries

Ph: (08) 8302 2376  
Fax: (08) 8302 0977  
[Make an Enquiry](#)  
Address: Level 1, 101 Currie Street, Adelaide SA 5000  
Mail: GPO Box 2471, Adelaide SA 5001

Open weekdays from 9:00am to 5:00pm, excluding public holidays.

## International students enquiries

[Future student enquiries \(international\)](#)

## Graduate Studies Office (research degrees)

SM Building, [City West campus](#)  
GPO Box 2471  
Adelaide SA 5001  
Ph: +61 8 8302 5880  
Fax: +61 8 8302 0828  
Email: [research.degrees@unisa.edu.au](mailto:research.degrees@unisa.edu.au)

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## Campus postal addresses

University of South Australia  
GPO Box 2471  
Adelaide SA 5001

### City East - Campus Central

Level 3 – Playford Building, Frome Road  
Adelaide SA 5000  
Ph: 1300 301 703  
Fax: (08) 8302 2466  
Email: [campuscentral.cityeast@unisa.edu.au](mailto:campuscentral.cityeast@unisa.edu.au)

### City West - Campus Central

Level 2 - Jeffrey Smart Building  
Adelaide SA 5000  
Ph: 1300 301 703  
Fax: (08) 8302 0590  
Email: [campuscentral.citywest@unisa.edu.au](mailto:campuscentral.citywest@unisa.edu.au)

### Magill - Campus Central

Level 1 Building B  
Lorne Avenue  
Magill SA 5072  
Ph: 1300 301 703  
Fax: (08) 8302 4090  
Email: [campuscentral.magill@unisa.edu.au](mailto:campuscentral.magill@unisa.edu.au)

### Mawson Lakes - Campus Central

Ground Floor - C Building  
Mawson Lakes Boulevard  
Mawson Lakes SA 5095  
Ph: 1300 301 703  
Fax: (08) 8302 3550  
Email: [campuscentral.mawsonlakes@unisa.edu.au](mailto:campuscentral.mawsonlakes@unisa.edu.au)

### Whyalla - Campus Central

111 Nicolson Avenue  
Whyalla Norrie SA 5608  
Ph: 1800 808 957 (free call)  
  
or +61 8 8647 6161 (Local)\*  
or +61 8 830 26161 (Metro)  
Email: [campuscentral.whyalla@unisa.edu.au](mailto:campuscentral.whyalla@unisa.edu.au)

\* Note: interstate, overseas, SA country and Whyalla callers wishing to call the Whyalla extension should use 8647 (instead of the 830) followed by the last four digits of the extension, for example 26111 would become 8647 6111 (ie omit the 2).

## Mt Gambier - Campus Central

Wireless Road West  
Mount Gambier SA 5290  
PO BOX 798 MOUNT GAMBIER 5290

Ph: +61 8 8721 8900 (local)\*  
or +61 830 28900 (Metro)

Email: [mountgambier.enquiries@unisa.edu.au](mailto:mountgambier.enquiries@unisa.edu.au)

\* Note: interstate, overseas, SA country and MT Gambier callers wishing to call the MT Gambier extension should use 8721 (instead of the 830) followed by the last four digits of the extension, for example 28900 would become 8721 8900 (ie omit the 2).

## Media enquiries

Michèle Nardelli  
Manager News and Media  
Ph: (08) 8302 0966  
Mobile: 0418 823 673  
Email: [michele.nardelli@unisa.edu.au](mailto:michele.nardelli@unisa.edu.au)

Kelly Stone  
Media Liaison Coordinator  
Ph: (08) 8302 0963  
Mobile: 0417 861 832  
Email: [kelly.stone@unisa.edu.au](mailto:kelly.stone@unisa.edu.au)

Alan Brideson  
Director  
Marketing and Development Unit

## Areas of study and research

[+ Click to expand](#)

Health Sciences	UniSA Business School	Education, Arts and Social Sciences	IT, Engineering and the Environment	UniSA College
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International Students

Enquire online

+613 9627 4854

Further contact details

Australian Students

Make an enquiry

08 8302 2376

Further contact details

General Enquiries

08 8302 6611

Further contact details

Links & legal

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## UniSA site help

- [Software requirements](#)
- [Viewing options](#)
- [Navigation](#)
- [Accessibility](#)

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### Software requirements

Several documents on this website are available in Portable Document Format (PDF). To view these files, you may need to download and install Adobe Acrobat Reader.



- Follow this link to download the latest version of [Adobe Acrobat Reader](#).

Software downloads available via links from this site are third party products. These products may be subject to a licence agreement between you and the relevant product owner. To the extent permitted by law, UniSA accepts no liability in respect of such third party products and UniSA provides no warranty and gives no endorsement in respect of such products or any party connected with them.

### Viewing options

The UniSA website has been designed to accommodate as wide an audience as possible. As such, all commonly available browsers are supported on this website. However, the site is best viewed with Internet Explorer version 5.5 or later at a resolution of 800 x 600 pixels. If you need to enlarge the screen the best way to do so is to use the zoom option located at the bottom right corner of your browser as this will not affect the layout of the page detrimentally.



- Follow this link to download the latest version of [Internet Explorer](#).

Please note that when viewed on Netscape there is some degradation to the look and feel of the site although navigation is not hampered. Users of Netscape should take note of the [Netscape end of support notice](#).



- Follow this link to download the latest version of [Firefox web browser](#).

### Navigation

There are a variety of ways to find information on this website. The groups of links at the top of the home page provide the main navigation to key areas of content. In sub pages, navigation menus on the left hand side link to more detailed information within the site.

The grey navigation bar at the top of the home page and every page provides quick access to frequently accessed information, including the search function. Privacy, disclaimer, copyright, contact, accessibility and CRICOS information is available from the footer. A web enquiry facility is available in the [Contact UniSA](#) page.

### Accessibility

If you have a disability, refer to our [web accessibility](#) information. The [Adobe Accessibility Resource](#)

[Centre](#) provides tools that can help people who use speech readers to read the content of PDF documents. If you are encountering difficulties accessing the UniSA Corporate website, please email [webenquiry@unisa.edu.au](mailto:webenquiry@unisa.edu.au).

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[Site help](#) | [Open Day](#) | [UniSA Events Calendar](#) | [Read this page](#)

Latest content revision: Thursday, 16 July 2009

CELEBRATING  
**25**  
YEARS



[STUDY](#) [RESEARCH](#) [PARTNER](#) [NEWS & EVENTS](#)

[LOGIN](#)  

[Home](#) > [UniSA Open Day 2016](#)



## Open Day was held on Sunday 14 August

This year's Open Day was the biggest yet with over 90 presentations, 80 information

booths and 43 things to see and do. We hope you enjoyed your time on campus and found all the information you needed about your pathway and study options.


## Missed a presentation?

If you didn't manage to make it to Open Day, watch our [program overview videos](#) to find out more about the range of programs on offer.

If you have any further questions or require more information about studying at UniSA, we are here to help. Contact the [Future Student Enquiries Team](#)




Open August events



Information Sessions  
(link to /infosessions)  
– UniSA holds a number of information sessions where you can visit our campuses and ask questions to assist with selecting courses and careers.

Infosessions


We're here to help



Contact Future Student Enquiries for more information on studying at UniSA.

Contact Future Student Enquiries

How to Apply



View our step-by-step video explaining how to submit your UniSA application.

Learn more

## Areas of study and research

[+ Click to expand](#)

Health Sciences	UniSA Business School	Education, Arts and Social Sciences	IT, Engineering and the Environment	UniSA College
-----------------	-----------------------	-------------------------------------	-------------------------------------	---------------

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Home > Calendar

# Calendar

Upcoming events  
in Norway

5 September 2016

Find out about studying at  
the University of South  
Australia and living in  
Adelaide.

Find out more

05  
SEP



## Current Events

23  
JUL

08  
SEP



Upcoming events in  
India

23 July - 8 September 2016

Find out about studying at the  
University of South Australia  
and living in Adelaide.

05  
AUG

03  
SEP



Upcoming events in  
Australia

05 August - 3 September 2016

Find out about studying at the  
University of South Australia.

## Upcoming events

View:

September 2016 (14 Events)

Minimise

02  
SEP



Chemotherapy-  
induced mucosal

05  
SEP



Upcoming events in  
Norway

07  
SEP

12  
SEP



Upcoming events in  
Sri Lanka

Search for an event

Enter a keyword

From dd/mm/yyyy:

To dd/mm/yyyy:

## View events by

Domestic

International

Event type

Alumni

Future Students

Hawke Centre

Hawke Research Institute

Postgrad

Public Events

Research

Sansom Institute

UniSA Students

UniSA's 25th Birthday

ICT Innovation & Collaboration Centre

Academic units

Business and Law

Education, Arts and Social Sciences

Health Sciences



**barrier injury**

2 September 2016

Professor and Dean: Academic within the Division of Health Sciences at the University of South...



**Upcoming events in Myanmar**

07 September - 11 September 2016

Find out about studying at the University of South Australia and living in Adelaide.



**The Futures of Waste - Keynote Address**

8 September 2016

The role of sustainability and materials in the new innovation economy: Green Materials from Waste...



**2016 UniSA Nelson Mandela Lecture**

15 September 2016

Discover a wealth of a different kind with Geraldine Cox AM



5 September 2016

Find out about studying at the University of South Australia and living in Adelaide.



**Futures of waste**

07 September - 7 October 2016

This exhibition of photographs and accompanying seminar will address the origins and dimensions of waste...



**Upcoming events in Denmark**

10 September 2016

Find out about studying at the University of South Australia and living in Adelaide.



**Upcoming events in Kenya**

16 September - 24 September 2016

Find out about studying at the University of South Australia and living in Adelaide.



07 September - 12 September 2016

Find out about studying at the University of South Australia and living in Adelaide.



**Venture Catalyst Pitching & Information Session**

8 September 2016

Do you have a great idea or an existing company that needs a financial injection to turn in Adelaide's...



**EU Doctoral Pedagogies Colloquium: Models, Challenges, Outcomes**

14 September - 15 September 2016

The Hawke EU Centre for Mobilities, Migrations and Cultural Transformations in collaboration with the...



**NON-REPRESENTATIONAL THEORY: PERFORMATIVE, EMBODIED AND AFFECTIVE KNOWLEDGE**

21 September 2016

Masterclass by Sir Nigel Thrift

IT, Engineering and the Environment





**Foundations of active ageing**

23 September 2016

As part of our Successful Ageing Seminar series, we invite you to attend this FREE seminar to hear from...



**THE SENTIENT CITY**

28 September 2016

Hawke Research Institute  
Annual Distinguished Lecture



October 2016 (3 Events)

Minimise



**Art Talks With Jeffrey Tate, Principal Guest Conductor**

6 October 2016

Art Talks With Jeffrey Tate, Principal Guest Conductor In-conversation with Professor David Lloyd, Vice...



**CHART 2016, 'Shoulder to Shoulder'**

12 October - 4 November 2016

A thematically linked multi-media Exhibition, these artworks reflect on different concepts and themes...



**Europe, the world and the challenges of the 21st century**

31 October 2016

For the Hawke EU Centre Annual Lecture, Baroness Royall argues that the values of the European Union...



November 2016 (5 Events)

Minimise



**UniSA Hong Kong Alumni Dinner**

5 November 2016

Celebrate UniSA's 25th Birthday with Vice Chancellor and President, Professor David Lloyd and fellow...



**Adelaide's International Jubilee Exhibition and Building (1887-1962)**

09 November - 30 November 2016

An exhibition exploring an 1887 Exhibition, held in the Jubilee Exhibition building, and tracks the...



**Welcome House**

09 November - 30 November 2016

An exhibition created by members of the refugee community, who receive support from Kilburn's 'Mercy...



**National Water Forum 2016**

11 November 2016

Are integrated decisions about water management better than stand-alone choices?



**Art Talks With Pinchas Zukerman, Artist in Association**

22 November 2016

Art Talks With Pinchas Zukerman, Artist in

Association. In-conversation  
with Professor Tanya Monro,...

# Areas of study and research

+ Click to expa

- Health Sciences
- UniSA Business School
- Education, Arts and Social Sciences
- IT, Engineering and the Environment
- UniSA College

## International Students

- Enquire online
- +613 9627 4854
- Further contact details

## Australian Students

- Make an enquiry
- 08 8302 2376
- Further contact details

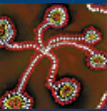
## General Enquiries

- 08 8302 6611
- Further contact details

## Links & legal

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## Browsealoud

[Browsealoud](#) is a text to speech tool that you can download and use on our website. It converts text to audio which allows the content of our websites and any Browsealoud capable website to be read to you.

### Features

- reads aloud all website content including PDF and MS Word documents
- words are spoken aloud as you move your cursor over them
- choose the voice to use
- change the reading speed
- create shortcut/hotkeys to start/stop reading
- have the program start when the computer starts



### System Requirements

In order to download and run BrowseAloud, you must have the following System Requirements:

#### PC users

Operating Systems: Windows XP, Vista and Windows 7  
 Pentium 4 1.8GHz Processor 512 MB RAM (1 GB RAM recommended on Windows Vista and above)  
 Sound Card + Speakers  
 15MB Free Disk Space

Recommended Browsers: Internet Explorer 6, 7 or 8. Firefox 3.6  
 For PDFs: Acrobat Reader 9

#### Apple Mac users

OSX 10.3.9 or later (now supports Mac OSX Snow Leopard)  
 256 Mb RAM (512 Mb is preferable)  
 Compatibility with Power PC or Intel processor.  
 Browser: Safari v3 or later 20MB disk space



For more information or support please visit the [Browsealoud support](#) page.

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