This workshop will provide you with the critical insights into how to lead and sustain continuous improvement. Understand why most implementations fail, what lean really is, necessary actions, strategy and behaviours to create a culture of sustainable, continuous improvement. See how others have successfully implemented lean. Leave with a framework to progress the Lean journey in your organisation.

In co-operation with Lean Enterprise Institute and Cardiff University’s Business School, UniSA has developed a new and expanded 3 day workshop designed for senior managers and leaders who want to transform their organisations and teams into creating a Lean Enterprise. The workshop will be led by Australia’s leading Lean thinkers, educators and implementers, so that you learn firsthand from research and case studies the proven elements and dimensions for creating a culture of sustainable and continuous improvement.

From this capability development workshop you will:
• Gain an understanding of what Lean Thinking is, including the Principles, frameworks, models and systems that make up the body of knowledge around sustainable change.
• See how others have successfully applied Lean and embarked on their lean journeys.
• Be provided with an in depth understanding of the Lean Transformation Model dimensions as developed by John Shook, the internationally acclaimed Lean thinker from the not-for-profit, Lean Enterprise Institute.
• Understand the required Lean leadership behaviours that will engage, align and empower your people in the improvement program.
• Learn about the key improvement tools and techniques.
• Develop a broad Lean implementation strategy and action plan for the next 12-18 months.

Be educated by one of Australia’s leading Business Schools and join a national lean alumni support network of over 2,400 lean leaders and practitioners.

Next course dates:
15 – 17 September 2014

Participants receive a copy of the Shingo prize winning book *Staying Lean, Thriving, not just surviving*
Workshop topics include:

- Lean Principles and Lean Thinking
- Waste, non value and the customer value stream
- Lean frameworks, models and systems for achieving sustainable business improvements
- The Lean Transformation Model
- Leaders’ behaviours and roles for a Lean Enterprise
- Developing a continuous improvement culture
- Lean in action – Australian based case studies
- Lean maturity assessments — current and future states
- Interactive planning session to develop the Lean strategy, roadmap and action plan

Workshop agenda

**Day 1: An introduction to Lean Principles and Practice**

- Introduction, objectives and expectations
- What is Lean and Lean Thinking
- Waste, value and the customer
- The Lean models, systems and frameworks that deliver process improvements
- The Lean Transformation Model and how to achieve sustainable and continuous improvements
- Key success factors and common pitfalls in managing the change

**Strategy**

- Value driven purpose
- What are we trying to achieve?
- Strategy deployment
- How to evaluate the organisation’s lean maturity
- Current and future Lean states

**Day 2: Leading the Lean Transformation**

**Process Improvement**

- Key process improvement tools and techniques
- Extending value creation and improvements along the value stream
- Value Stream Management (VSM) and Visual Management Boards (VMB’s)

**Capability Development and Leadership Behaviour**

- Lean capability and skills development
- The language and behaviours of Lean leaders
- People engagement and empowerment
- The key improvement drivers of efficiency, effectiveness, innovation and productivity

**Day 3: Lean Culture, Strategy, Transformation and Planning**

**Culture and Mindset**

- Developing a culture of sustainable and continuous process improvement
- Beliefs, mind sets and assumptions of organisation culture
- Transformation approaches and choices
- Australian case studies of sustainable change
- Strategy deployment and alignment

**Interactive Planning Session**

- Developing a lean transformation roadmap for achieving your “future” lean state
- Prepare a personal action plan
- Lean certification assessment (optional)

Workshop administration

**Registration:** Please complete the on-line registration form at [unisa.edu.au/strategic/lean-leadership/enrol](http://unisa.edu.au/strategic/lean-leadership/enrol)

**Venue:** UniSA Business School, City West Campus, Adelaide CBD

**Fees:** Early Bird discount to $2,950 if registration received before due date otherwise the full fee is $3,500 per person. This workshop is **GST exempt**. A 10% discount on fees for UniSA Alumni. Further discounts available for group registrations. Credit Card payments available.

**Inclusions:** all course materials, “Staying Lean” book, daily catering and refreshments

**Exclusions:** Accommodation and travel expenses if required. Assistance with bookings is available.

**Cancellations:** Cancellation advice received within 3 weeks of the course start date will receive a full refund. Cancellations within the 3 weeks have the option to provide a substitute participant or transfer the registration to the next course.

For course and registration enquiries please contact Sandra on 08 8302 0801 or email sandra.walker@unisa.edu.au